

Job Tracking Automation

From a client order to happily paid bill – by the best road.



“AXLR8 Job Tracking has transformed our business. Admin processing time is saved and reports and dashboards help business control.”



Modern ways to plan work and visualise Business information.



Track assets and vehicles



Plan Jobs in busy traffic areas.



Smart: update HQ and receive job info on move

When a client orders it is just the beginning of the race to win their loyalty and recommendations.

How it works

- Collect and record all order details for a new job and the system can automatically confirm it all in writing to the client in order to start on the right foot.
- Collect essential client details if new (including how they heard about you). Then follow your account creation procedures.
- Allocate staff to jobs according to skills from the skills database.
- Immediately update all appropriate team members' views and any client progress reports.
- Add notes from client conversations on the job as it progresses. Attach documents, emails relevant to that job.
- Keep track of any subcontractors involved and provide them with clear instructions of what is expected.
- Keep everyone updated with any changes.
- Optional Private Client Portal so customers can see their job progress as well receiving their automatic progress messages, invoice information and even add repeat orders.
- Staff may use smart phones to upload their progress and receive instructions.
- Multiple authorisation levels ensure correct checks before work is approved internally.
- Client Feedback recording.
- Auto invoice clients faster after work completion.
- Calculate and provide staff and supplier payment details and documentation
- Manage reports and analysis.
- No constant retyping the same thing on different spreadsheets.

Can work with AXLR8's **Equipment and Inventory Asset Tracking, Service Contract** and other integrated modules.





Features of AXLR8 Job Tracking

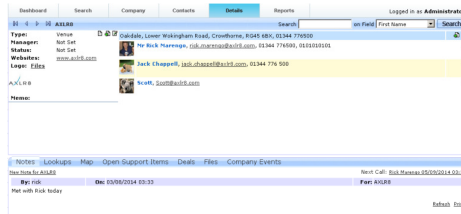
Simple interfaces allow managers to control workflow and service levels.

Customise workflow for each job | Completely bespoke to your business requirements, job status, limits, restrictions, vocabulary and processing requirements | Auditability of all changes | Staff instructions and procedures | Staff Portal | Export to BACS run | Knowledgebase of previous solutions | Set up bespoke auto-responders and create templates for each delivery stage for your business | Add notes from client conversations on the job | Attach emails relevant to that job. | Staff may use smart phones to upload progress and receive instructions | Multiple authorisation levels | Bill clients faster after work completion | Reports and analysis | Auto Invoicing Module | AXLR8 Debt Chaser can then send out all your reminders | Export data to accounts systems.

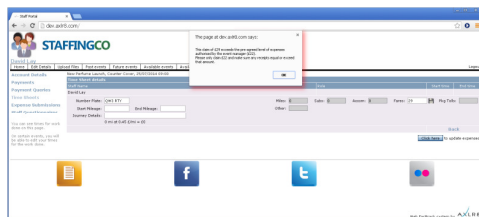
Easy to use.

Designed for ease of use and simplicity for field staff, there is also the sophistication and customisation facilities you would expect from an enterprise system.

Simple staff interface for client details..



e-Alerts help warn about deadlines and milestones by email or text message.



Update progress reports during the job. Upload pictures from a phone camera to update clients or resolve issues.

Finance have the latest information as it is entered.

Also integrates with

- AXLR8 Project Management
- AXLR8 Job Tracking
- AXLR8 Equipment Tracking
- AXLR8 Service Contracts
- AXLR8 Trigaware
- AXLR8 Texting
- AXLR8 Survey Builder
- AXLR8 Reports Builder
- AXLR8 Sales Force
- AXLR8 CRM
- AXLR8 Newsletter Builder
- AXLR8 Knowledgebase

and many other useful AXLR8 modules to automate your business.

Cloud based: no Internal hardware to buy or maintain

Cloud based service - available anywhere on a browser or mobile. No new equipment to buy or support. AXLR8 consultant (or, if trained, trained Systems Administrator) may fully configure all aspects of your business requirements.